



## 2022-2023 Auto-Renew FAQ

### **What is Automatic Renewal?**

Automatic Renewal is the easiest way to renew your season subscription. We'll take care of everything for you so you can sit back, relax, and know your seats are secured.

### **Why choose Automatic Renewal?**

- There's a money-back guarantee!\*\*
  - It's the easiest way to keep your seats and never miss a renewal deadline and risk losing your seats.
- \* Ticket limits will be in place for some productions.  
\*\*If you decide you don't want to renew for any reason, you can receive a full refund as long as you contact us by the Renewal Deadline.

### **How does Automatic Renewal work?**

You will receive an email asking for your preferred credit card and indicate the date and amount we will charge your card. Your subscription total will also be included if you've selected the payment plan. We will charge your card on **Monday, March 21, 2022**. If you change your mind once the season is revealed, contact us by **Friday, March 18, 2022, before 3 pm**, and we will give you a full refund for your subscription and cancel your seats.

You will be automatically renewed each season, and we will always notify you before charging your card.

If you would like to keep your seats but opt-out of Automatic Renewal, email us at [mccservice@boisestate.edu](mailto:mccservice@boisestate.edu) or call (208) 426.1111.

Unfortunately, we will no longer renew your seats each year. Instead, you will need to manually renew your seats online, by phone, mail, or in person before the designated Renewal Deadline.

### **What if I auto-renew but am not interested in the season?**

If you change your mind about the upcoming season, contact us by **3 pm on Friday, March 18, 2022**. Then, we'll refund your order and cancel your seats.

### **What is the deadline to sign up for Automatic Renewal?**

Beginning in the 2023-2024 season, you will be automatically signed up for automatic Renewal.

### **Can I still use the payment plan if I use Automatic Renewal?**

Yes, when signing up, you can select the payment plan or a single payment purchase.