



BROADWAY IN BOISE

20/21 Season Ticket Holder FAQ

What are the perks of being a Season Ticket Holder? The account holder may request extra tickets for each performance, exchange tickets for another date/time of performance, resell and access mobile tickets via *My Account*. Some restrictions may apply.

How do I manage my season tickets online? Visit MorrisonCenter.com and select *My Account* under the *Tickets* tab. If you already have your account set up, follow the prompts to renew. If this is your first time accessing your account, after clicking on the *Sign In / Sign Up* box select the *Forgot Password?* link to retrieve your password. You will be sent an email with your login information. You will then be able to manage and renew your season online.

How does Auto-Renew work? Auto-renew is a risk-free and simple way for you to sit back, relax and know that your seats are secured. As a benefit of enrolling you will be first in line for extra tickets for your friends and family. If you change your mind, you can contact us at any time prior to the renewal deadline for a full refund. For more information email us at mccservice@boisestate.edu

How do I order group tickets? Group tickets are available for parties of 10 or more and include a discount off the base ticket price for most shows! Some restrictions apply. If you have questions regarding group tickets please email brianthacker@boisestate.edu or call (208) 426-4111. For information on all group sales opportunities at the Morrison Center visit <http://www.morrisoncenter.com/events/group-sales>.

May I purchase tickets for part of a season if I don't want to see all the performances? Unfortunately, we are unable to furnish partial season ticketing.

I would like to bring my child to the show. Do I need to buy another ticket? Yes, all guests entering theater, regardless of age, require a ticket. As an advisory to adults who might bring children, the Morrison Center recommends its productions for ages 6 and up.

Why do you need my email? We will keep you informed of important pre-show information, as well as presale or special ticket offers and new events by email. Email allows us to communicate in a cost-effective way, providing you with the most affordable ticket pricing. It is also used to access *My Account* to manage your tickets online.

I share my season account with friends. Can we separate our season tickets into individual accounts to receive our own mailings? Yes, the current account holder must make this request to our office before the renewal deadline. Complete address information for the parties involved must be included with the full ticket payment. The renewal form must be sent to the Morrison Center Box Office.

May I transfer my account to a friend? The most important benefit of being a Season Ticket Holder is the option to renew your seats year after year. In fairness to other renewing Season Ticket Holders, we do not accept account transfers. We are happy to set up a new account for your friend(s) with the best available seating. Please keep in mind that seats from cancelled accounts are used in the upgrade process.

Parking: Season Ticket Holders receive a 3" x 3" Priority Parking Decal with their season tickets. Instructions for displaying this decal will be included in the packet. Priority parking is located in the West Reserve Towers Lot. Overflow will be directed to the Brady Parking Garage. Decals are only valid for *Broadway In Boise* subscription performances and cannot be used for special add-on shows. Parking location for special add-ons will be based on availability. For additional information visit: <http://www.morrisoncenter.com/visit/directions-parking>. Parking is limited, please arrive early.