



22/23 Season Ticket Holder FAQ

What are the perks of being a Season Ticket Holder?

The account holder may request extra tickets for each performance, exchange tickets for another date/time of performance, resell and access mobile tickets via My Account. Some restrictions may apply.

How do I manage my season tickets online?

Visit MorrisonCenter.com and select My Account under the Tickets tab. If you already have your account set up, follow the prompts to renew. If this is your first time accessing your account, select the **Forgot Password Link** after clicking on the Sign In / Sign Up box to retrieve your password. You will be sent an email with your login information. You will then be able to manage and renew your season online.

How does Auto-Renew work?

Auto-renew is a risk-free and simple way for you to sit back, relax and know that your seats are secured. As a benefit of enrolling, you will be first in line for extra tickets for your friends and family. If you change your mind, you can contact us at any time before the renewal deadline for a full refund. For more information, email us at mccservice@boisestate.edu

How do I order group tickets?

Group tickets are available for parties of 10 or more and include a discount off the base ticket price for most shows! Some restrictions apply. If you have questions regarding group tickets, please email brianthacker@boisestate.edu or call (208) 426- 4111. For information on all group sales opportunities at the Morrison Center, visit <http://www.morrisoncenter.com/events/group-sales>.

May I purchase tickets for part of a season if I don't want to see all the performances?

Unfortunately, we are unable to furnish partial season ticketing. However, individual performance tickets will be made available for each show as availability allows.

I want to bring my child to the show. Do I need to buy another ticket?

Yes, all guests entering the theater, regardless of age, require a ticket. However, as an advisory to adults who might bring children, the Morrison Center recommends its productions for ages six and up.

Why do you need my email?

We will keep you informed of important pre-show information, as well as presale or special ticket offers and new events by email. In addition, email allows us to communicate cost-effectively, providing you with the most affordable ticket pricing. It is also used to access **My Account** to manage your tickets online.

I share my season account with friends. Can we separate our season tickets into individual accounts to receive our mailings?

Yes, the current account holder must request our office before the renewal deadline. Complete address information must be included with the full ticket payment for the parties involved. The renewal form must be sent to the Morrison Center Box Office.

May I transfer my account to a friend?

The most important benefit of being a Season Ticket Holder is the option to renew your seat year after year. We do not accept account transfers in fairness to other renewing Season Ticket Holders. We are happy to set up a new account for your friend(s) with the best available seating. Please keep in mind that seats from canceled accounts are used in the upgrade process.