

Morrison Center Volunteers

Curtain Call

November 2019



Message From Past Interim Exec Director

Rosemary Reinhart

Dear Morrison Center Volunteers,

We didn't have the green light yet to announce who our new Executive Director would be in time for the latest edition of Curtain Call; but I'm glad to share the news with you now.

Her name is Laura Kendall. She comes to us after serving most recently as the VP for Programming and Education at Omaha Performing Arts. She was the unanimous choice by the staff and search committee, and I think she will be a highly effective and easy-to-work-with executive director. She started work on October 14th.

Welcome to the Morrison Center, Laura Kendall !
We look forward to working with you.

[Read more about Laura Kendall here.](#)

Message From MC Volunteer President Elaine McAfee

Please join me in welcoming Laura Kendall as our new Executive Director. We look forward to working with Laura. Be sure to say hello when you see her at performances.

We have had several new volunteers join us this last month. WELCOME! We are happy to have you be part of our organization!

The Morrison Center Volunteer website is undergoing another change—we are removing the password protected part of it and there will just be a link to take you to a specific topic. The updated Volunteer Handbook will be on there, as well as all the orientation, reorientation, training dates, and other volunteer information. If you have questions, comments, or suggestions about being volunteer or a process, don't hesitate to contact a board member or your caller.

I would like to **thank you for following the directions of the parking lot guides** in the lot behind the Morrison Center. They are trying to get as many volunteers parked in as short a time as possible, and in an orderly manner. You should be able to walk a bit further distance, if they want you to park in the back row instead of the front row. It is a privilege to be able to park in that lot, we don't want to lose it. Also, please be sure to **slow down and show your pass** when you go through the gate into the lot. We want it to be a safe situation for the parking staff.

If you do park in the Brady Parking Garage, I want you to be aware of a **safety hazard when walking in the dark**. There are a couple of handicapped parking areas close to the parking garage. The handicapped areas are on black asphalt and have black with blue striped parking blocks. Some have red and white reflective tape on the tops of them, but are not visible unless you are almost on top of them. A couple volunteers have tripped over them. Here is a picture of what they look like. We don't want any more falls. Please be safe as you are walking to the garage!



I hope that you and your families have a **Happy Thanksgiving**. Thank you for all the time and effort you give to making the Morrison Center a great place to volunteer and for patrons to come and enjoy the performances. Without our volunteers, this could not be accomplished!

Refreshments Marva Booth

The Combat Motorcycle Veterans group that came to the Morrison Center last June, recently presented the MC with a plaque to thank us for hosting their national meeting. This veterans group gives back money they collect, to the community that hosts their national meeting. This year, that amounted to over \$20,000 being donated to the city of Boise. This unique event was truly a team effort between the volunteers and the MC staff.



Serving refreshments at this event was a unique and fun experience for refreshment volunteers. Due to the nature of the event, two refreshments booths were open for the entire day. Twelve refreshment volunteers worked at the event, many of them staying the entire day.

Coffee was free to the patrons all day long, and Morrison Center show monitors were kept busy brewing coffee – many gallons were consumed. We could not have managed without their help. We were honored to be able to make this contribution to our veterans who have served this country.

We sold lots of water and nearly every can of soda in our inventory. The lunch break was delayed and patrons were hungry, so we put out some truffles for them, which were a big hit. We all enjoyed getting to know the veterans who attended this meeting. They were a great group of people.

Are you looking for a way to expand your volunteer experience? Give refreshments a try. Any volunteer who has worked at least six shows as an usher may join the refreshments team. Sign up for a training session today:

Sunday, November 17 – 7:30pm

Saturday, February 8 – 7:30pm

Wednesday, March 11 – 1:00pm

Sunday, April 19 – 7:30pm

Wednesday, May 13 – 1:00pm

Contact Marva Booth, Refreshments Chair at marvajb@hotmail.com or call 208-994-9951 to register for the session that works best for you.

NOTE: You can see the schedule anytime by clicking on the New Refreshments Volunteer Training link on the Members Only page of the volunteer website at www.velmasangels.org.

Velma's Box

Rick and Elaine Grossaint

We want to express our gratitude to the Morrison Center and the Morrison Center Foundation for providing event tickets and the opportunity to have our volunteers sit in Velma's box. So far this season, we have awarded 70 lucky volunteers the fabulous gift of attending an event with a guest or receiving one of our delightful gift baskets.

Be sure to enter to win this opportunity every time you volunteer to work at the Morrison Center. Names are drawn monthly, so the more you volunteer the better your chances are. Each person can win once per season.

Good luck and thank you for volunteering!

Rick & Elaine Grossaint
Co-Vice Presidents

Publicity Updates

Cheryl Rawden

Apparently some people have a misconstrued idea that those of us wearing the *burgundy jackets* are either hired help or college students! The recent Boise State Campus Health Fair and the Kids Expo at the Fairgrounds have provided opportunities to spread the word about what we do and that we are actively recruiting and training new volunteers.

Use of email blasts and online community calendars has also helped put an emphasis on volunteerism, and is attracting a variety of fresh talent. Additionally, new Morrison Center brochures have been designed and are in the process of being distributed to various locations throughout the Treasure Valley.

Limited Time Offer - Document Request

Linda Reed

If you have boxes, or bags of old Morrison Center Volunteer documents sitting in your garage or basement, we are willing to take them off your hands - but only if you act by December 31, 2019.

We are in the process of inventorying and archiving the official records of the Morrison Center, for the purpose of documenting our history and compliance with our mission. We have a few gaps, and your boxes and bags might help.

**Please contact Linda Reed to make arrangements
for the transfer of your documents.**

You can reach her at (406) 461-6826 or lindareed327@gmail.com.

Volunteer Scheduling

Elaine McAfee

Have you wondered why ushers are asked what shows they can work before refreshments? Did you think that scheduling times were random? Hopefully this will help with those scheduling questions.

Captains and Chairs are scheduled first, then the ushers are scheduled. This is so that we have the ushers in place to man a show. The “show **can not** go on” without the ushers, guides, and ticket scanners. Refreshments, hearing assist, and gift shop volunteers are then scheduled.

Several volunteers work as ushers in addition to refreshments, hearing assist, and gift shop volunteers. This gives them a chance to schedule first as an usher, and then if they don't get many shows or a particular one, to volunteer in another capacity.

The scheduling process doesn't always go strictly according to plan. Sometimes

the callers are out of town or something comes up. The same happens with the volunteers who respond. Hopefully, we will all try to be patient when things are a little off, respond quickly when we get an email asking for our preferences, and then hear back from our callers to verify which shows we will be working.

I have added a chart that shows what the scheduling process looks like.

Thank you for all the hours that you volunteer!

Flow of Morrison Center Volunteer Assignments

Dates	28/29	29/30	30/31	1	2	3	4	5	6	7	8	9	10	11	12
Performance / Booth Chairs	Ask for availability			Sched out											
Refreshment Captains		Ask for availability					Sched out								
Gift Shop Captains		Ask for availability					Sched out								
Ushers				Ask for availability					Sched out						
Refreshments Booth									Ask for availability					Sched out	
Gift Shop Clerks									Ask for availability					Sched out	
Hearing Assist									Ask for availability		Sched out				

Dress Code Reminder

Sue Payne

As Morrison Center Volunteers, we always want to present a professional appearance to our patrons.
Please, no leggings or boots.

Membership Updates

Felicity Arnold

A record 19 people joined the MC Volunteers in October!

Please help us welcome all these new volunteers who have joined the Morrison Center Volunteers since August 2019:

Betsy Baughman
 Linda Beard
 Julie Bibler
 Florence Brockel
 Randell and Loretta Carstensen
 Paula Faulkner
 Julie Frank
 Debbie Grant
 Susan Grubb
 Corinne and Diane Hester
 Christy Leslie

Cheryl Massie
Diane Oswald
Robert and Debbie Pedersen
Janie Reynolds
Eileen Salenik
Brooke Scoville
Beth Shannon
Tami Smith
Melissa Sunshine
Marilyn Vice
Marleen Walker

We hope you enjoy your involvement as Morrison Center Volunteers!
We currently have 359 active members.

Gift Shop Gab

Mary Christensen and Marj Petrich

Greetings from the Gift Shop!

We have been very busy getting our holiday merchandise checked in and displayed for the beginning of the 2019-2020 season. So far, we are delighted at the responses from our patrons and volunteers. The pre-show and intermissions times proved to be a great success during the recent run of "Waitress" and we want to thank all of the volunteers that helped out during the shows.

This year we have tried to add some new items to our inventory, and are happy to report that we have had very positive feedback. We have a number of ornaments, ranging from music-themed to whimsical, a new line of both men's and women's jewelry, and a variety of cloisonne boxes for a bit of an elegant touch. Please stop by and take a look when you have a spare minute. You might find a gift or two for that someone special.

We would also like to take a minute to welcome Bonnie Urresti and Donna Ostlund to our Gift Shop team, and also want to wish Janice Engle a speedy recovery.

We can always use new volunteers. If you want to mix things up a bit by volunteering for a show or two in the Gift Shop, we have training dates in February, March, and April. Contact Mary Christensen or Marj Petrich for more information.

We wish you a very happy holiday season and a joyous and healthy New Year.

Volunteers - Remember to ask for your 10% discount for purchases at the gift shop. You deserve it!

Help Wanted

If you would like to expand your volunteer activities into these areas after you have worked a minimum of six times as an usher, contact these individuals:

- **Refreshments:** Marva Booth, 208-994-9951, marvajb@hotmail.com
- **Hearing Assist:** Denise Hunt, 208-761-4191, dh12@cableone.net
- **Gift Shop:** Mary Christensen, 208-866-2009, mchriste@cableone.net



MORRISON CENTER

IDAHO'S PREMIER PERFORMING ARTS CENTER

Phone

208-426-1609

Box Office

208-426-1110

Fax

208-426-3021

Address

2201 Cesar Chavez Ln
Boise, ID 83706

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